

Loyalty Terms and Conditions:

By completing our application form and using the card you accept the following terms and conditions:

1. The loyalty cannot be used in conjunction with any other offers or promotions unless they are specified as being part of Urban Hospitality Concepts Group Loyalty scheme.
2. The loyalty can be used with Phone number or Email address or Download on Apple/Google Wallet.
3. Points cannot be exchanged for cash nor transferred to a different account.
4. Loyalty points can be collected/redeemed on food and drinks or retail (Sapore Retail Product) in any of our sites.
5. We reserve the right to exclude certain products lines from the Loyalty Card scheme ie Promotion or discounted items.
6. Urban Hospitality Concepts Group reserves the right to amend or withdraw the scheme without any notification.
7. Information will be held on our database but will not be accessible to any other third parties in accordance with the Data Protection Act.
8. You will collect 1 point for every £ spent at any restaurant of the Urban Hospitality Concepts Group, double points during the happy hour 5-6pm Sunday to Thursday. Each point has a value of 10p to be spent in any of the venue.
9. If you change email or phone number please do let us know at earliest convenience on loyalty@uhconcepts.com
10. If any refund is to be given, points will be removed from the account.